



SERVICE INFORMATION

HIGH VOLTAGE – BROKEN DOWN VEHICLES AND VEHICLES INVOLVED IN AN ACCIDENT





IDENTIFYING HIGH-VOLTAGE VEHICLES

Vehicles with a high-voltage system can be identified by various features:

- Designations on the vehicle, e.g. electric drive, hybrid, plug-in hybrid
- "E" as the last digit of a German number plate
- Electric charging connection, potentially as a second connection next to the tank opening in hybrid vehicles
- Appropriate information in the vehicle registration certificate
- Orange high-voltage wires or plugs
- Stickers with warning notices that refer to high voltage
- Charging indicators in the display

THE RESCUE SHEET

The rescue sheet shows components relevant to the rescue such as airbags, belt tensioners, battery, the fuel tank or body reinforcements in a vehicle diagram. The rescue sheet helps the fire brigade to quickly and safely identify the optimum points to apply rescue equipment such as spreaders and hydraulic cutters. Rescue sheets / rescue data sheets contain information such as:

- Installation location of the battery or batteries
- Location of the high-voltage isolating device
- Positions of the high-voltage cables
- Further components in the high-voltage system



WHEN TOWING HYBRID AND ELECTRIC VEHICLES, NOTE THE FOLLOWING:

- · Minimum qualification 1S
- Always follow the manufacturer's specifications.
- For safety reasons, the drive wheels must not rotate.
 The vehicle should be transported using a flatbed vehicle.

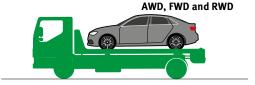
In the case of vehicles involved in an accident, also note the following:

- Visually inspect the vehicle for structural battery damage.
- If structural battery damage is present: Evacuate the area and call the fire brigade.
- If there is no structural battery damage: Monitor the battery temperature and call the fire brigade if the temperature rises.
- If necessary, deactivate the high-voltage system according to the manufacturer's specifications (minimum qualification 2S).

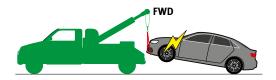
WHEN VEHICLES ARRIVE IN THE REPAIR SHOP AFTER AN ACCIDENT

Unlike vehicles with a combustion-only engine, reconditioning must not be started immediately on hybrid and electric vehicles.

- Follow the manufacturer's instructions.
- Externally intact battery ≠ intact battery
- Internal uncontrolled reactions ("thermal runaway") = fire
- Park the vehicle in a quarantine area (secured area with safety distances) for a certain period of time.
- Mark the vehicle with a warning sign.
- Disconnect the high-voltage battery if it is possible to do so safely.
- If the airbag has been triggered, the high-voltage system is automatically disconnected. Nevertheless, the voltagefree status must be determined.
- Continuously monitor the battery temperature in accordance with the manufacturer's specifications. If the temperature increase exceeds the manufacturer's specifications: Call the fire brigade.
- (Damaged) high-voltage batteries are classified as hazardous goods. They may be shipped only by trained personnel (qualification 3S*). Transport and storage only in accordance with the manufacturer's specifications.

















Towing to be performed according to type of drive

Disclaimer

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*) This information sheet predominantly considers German and European standards. Please note: The relevant applicable statutory provisions and safety provisions may differ between countries.

All content, including pictures and diagrams, is subject to change.



ATTENTION

In case of fire: Call the fire brigade. Lithium-ion cells require a special extinguishing process that cools and removes oxygen.



You can find further information on high voltage on our website.

